
Contact Information

If you, as an employer, have questions about NYSLRS, please use the contact information listed below.

General Benefit Information

Toll-free	1-866-805-0990
Albany, New York area	518-474-7736
Email.....	www.emailNYSLRS.com

General Employer Information

You may contact our Employer Services Bureau by email at RTEmpSer@osc.ny.gov.

<i>Retirement Online</i> Assistance (Toll-free)	1-844-619-9614
Email	RetirementHelpDesk@osc.ny.gov
Employer Contact Updates	518-408-4214
Email	NYSLRS_Employer_Access@osc.ny.gov
Billing Rates	518-408-4214
Email	NYSLRS_Billing@osc.state.ny.us
Employer Audit/Participation/Plan Changes & Cost	518-474-0167
Employer Reporting Information	518-408-2926
Email	NYSLRSEmployerReporting@osc.ny.gov
Internet Reporting	
For location codes starting with “0,” “1,” “2” or “3”	518-474-1818
For location codes starting with “4”	518-474-7730
For location codes starting with “5” or “7”	518-408-4219
Email	NYSLRSEmployerReporting@osc.ny.gov
Ordering Retirement System Forms & Publications.....	518-474-3438
Fax	518-473-4560

Registration of New Members

Fax Registration	518-486-4382
Fax Registration Inquiries	518-474-3081

Active Member Information

Beneficiary Changes	518-408-4311
Death Notifications	518-474-7502 or 518-408-4785
Disabilities (general information)	518-474-7736
Disability in Process	518-474-2078
Disability Calculations	518-474-2989

Active Member Information *(continued)*

Excess Contributions	518-408-4329
Fax	518-486-9877
Hearings	518-486-7015
Email	NYSLRS_Hearings@osc.ny.gov
Fax	518-402-4137
Independent Contractors or Elected and Appointed Officials	518-402-3815
Email	PensionIntegrity@osc.ny.gov
Loans/Loan Overpayments	518-474-4608
Fax	518-486-9877
Matrimonial	518-474-7736
Email	dro@osc.ny.gov
Fax	518-473-0718
Membership Applications	518-474-3524
Past Service Inquiries Email	Arrears_Supervisors@osc.ny.gov
Past Service Payments Accounts	518-408-4329
Retirements in Process	518-474-4446
Tax	518-474-9950
Tier Reinstatements	518-474-8482
Transfers of Membership	518-474-2602
Fax	518-408-3189
Withdrawals	518-474-3502
Fax	518-408-3189
Workers' Compensation (reporting)	518-474-7730

Retiree Information

Direct Deposit	518-473-1041
Post-Retirement Employment	518-474-4449
Email	PostRetirementReporting@osc.ny.gov
Post-Retirement Workers' Compensation	518-486-5123 or 518-408-4143
Recalculations	518-486-5810
Restorations	518-474-4449
Tax	518-474-9950