NYS Office of the State Comptroller Bureau of State Payroll Services 110 State Street, 8th Floor Albany, NY 12236

## FAX REQUEST FOR DIRECT DEPOSIT STOP/REVERSAL

OSC Direct Deposit Fax Number: (518) 408-3196

## **Instructions for Agencies:**

- 1. This form is used to stop or reverse a direct deposit transaction that has been generated by PayServ. OSC will process a Stop Payment/Reversal if the employee is overpaid and off the payroll, with no future checks anticipated and no other means to retrieve the overpayment. If the employee is still active on the payroll, the agency should notify the employee and retrieve the funds from the next available check, whenever possible. Contact your payroll auditor to discuss overpayment recovery.
- 2. Review the employee's direct deposit record in PayServ and make any necessary changes for the next payroll period.
- Call the OSC Deductions Section at (518) 474-4072, (518) 486-3097 or (518) 474-4042 to initiate a request for a direct deposit stop or reversal. If the request is approved by phone, submit this form by fax or email <u>DDReturnsandReversals@osc.state.ny.us</u>. If faxed, please call the OSC Deductions Section to confirm receipt of the request.
- OSC will notify the agency when the funds have been received. The check will be held by the Bureau of State Payroll Services until the AC-230 form is received from the agency.
- 5. A Report of Check Returned for Refund or Exchange (AC-230) must be submitted.

Please print or type.

Agency Code Agency Name Contact Person

Agency Phone Number Agency Fax Number

NYS EMPLID Employee Name

Paycheck Date(s) Direct Deposit Net Amount(s)

Reason for Stop or Reversal

Agency Authorization (Payroll Officer or designee)

Print Name Signature Date