
Telephone Numbers

If you, as an employer, have questions about NYSLRS, please use the contact information listed below.

General Benefit Information

Toll-free	1-866-805-0990
Albany, New York area	518-474-7736
Email	www.emailNYSLRS.com

General Employer Information

You may contact our Employer Services Bureau by email at RTempSer@osc.state.ny.us.

<i>Retirement Online</i> Assistance (Toll-free).....	1-844-619-9614
Email	RetirementHelpDesk@osc.state.ny.us
Employer Contact Updates	NYSLRS_Employer_Access@osc.state.ny.us
Billing Rates.....	518-408-4214
Email	NYSLRS_Billing@osc.state.ny.us
Employer Audit/Participation/Plan Changes & Cost.....	518-474-0167
Employer Reporting Information	518-408-2926
Email	NYSLRSEmployerReporting@osc.state.ny.us
Internet Reporting	
For location codes starting with “0,” “1,” “2” or “3”	518-474-1818
For location codes starting with “4”	518-474-7730
For location codes starting with “5” or “7”	518-408-4219
Ordering Retirement System Forms & Publications	518-474-3438
Fax	518-473-4560

Registration of New Members

Fax Registration	518-486-4382
Member Registration Inquiries	518-474-3524
Telephone Registration	518-474-3081

Active Member Information

Beneficiary Changes	518-408-4311
Death Notifications	518-474-7502 or 518-408-4785
Disabilities (general information).....	518-474-7736
Disability in Process	518-474-2078
Disability Calculations.....	518-474-2989
Estimates	518-474-2759

Active Member Information *(continued)*

Excess Contributions	518-474-7621
Fax	518-486-9877
Hearings	518-486-7015
Email.....	hearings@osc.state.ny.us
Fax	518-402-4137
Independent Contractors or Elected and Appointed Officials.....	518-402-3815
Email.....	PensionIntegrity@osc.state.ny.us
Loan Overpayments	518-474-7621
Loans	518-474-4608
Fax	518-486-9877
Matrimonial	518-474-7736
Email.....	dro@osc.state.ny.us
Fax	518-473-0718
Membership Applications	518-474-3524
Past Service Costs:	
Registration numbers ending in 00–24	518-408-0241
Registration numbers ending in 25–49	518-402-6561
Registration numbers ending in 50–74	518-402-7798
Registration numbers ending in 75–99	518-402-1166
Past Service Payments Accounts	518-486-9930
Retirements in Process	518-474-4446
Tax	518-474-9950
Tier Reinstatements	518-486-9930
Transfers of Membership	518-474-2602
Fax	518-486-9877
Withdrawals	518-474-3502
Fax	518-486-9877
Workers' Compensation (reporting)	518-474-7730

Retiree Information

Direct Deposit	518-473-1041
Post-Retirement Employment	518-474-5606
Email	PostRetirementReporting@osc.state.ny.us
Post-Retirement Workers' Compensation.....	518-474-2989
Recalculations	518-486-5810
Restorations	518-474-4449
Tax	518-474-9950