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# Telephone Numbers

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If you, as an employer, have questions about NYSLRS, please use the contact information listed below.

## General Benefit Information

Toll-free .....	1-866-805-0990
Albany, New York area .....	518-474-7736
Email.....	www.emailNYSLRS.com

## General Employer Information

You may contact our Employer Services Bureau by email at [RTEmpSer@osc.state.ny.us](mailto:RTEmpSer@osc.state.ny.us).

<i>Retirement Online</i> Assistance (Toll-free) .....	1-844-619-9614
Email .....	<a href="mailto:RetirementHelpDesk@osc.state.ny.us">RetirementHelpDesk@osc.state.ny.us</a>
Employer Contact Updates .....	518-408-4214
Email .....	<a href="mailto:NYSLRS_Employer_Access@osc.state.ny.us">NYSLRS_Employer_Access@osc.state.ny.us</a>
Billing Rates .....	518-408-4214
Email .....	<a href="mailto:NYSLRS_Billing@osc.state.ny.us">NYSLRS_Billing@osc.state.ny.us</a>
Employer Audit/Participation/Plan Changes & Cost .....	518-474-0167
Employer Reporting Information .....	518-408-2926
Email .....	<a href="mailto:NYSLRSEmployerReporting@osc.state.ny.us">NYSLRSEmployerReporting@osc.state.ny.us</a>
Internet Reporting	
For location codes starting with “0,” “1,” “2” or “3” .....	518-474-1818
For location codes starting with “4” .....	518-474-7730
For location codes starting with “5” or “7” .....	518-408-4219
Email .....	<a href="mailto:NYSLRSEmployerReporting@osc.state.ny.us">NYSLRSEmployerReporting@osc.state.ny.us</a>
Ordering Retirement System Forms & Publications.....	518-474-3438
Fax .....	518-473-4560

## Registration of New Members

Fax Registration .....	518-486-4382
Fax Registration Inquiries .....	518-474-3081
Member Registration Inquiries .....	518-474-3524

## Active Member Information

Beneficiary Changes .....	518-408-4311
Death Notifications .....	518-474-7502 or 518-408-4785
Disabilities (general information) .....	518-474-7736
Disability in Process .....	518-474-2078
Disability Calculations .....	518-474-2989

**Active Member Information** *(continued)*

Estimates .....	518-474-2759
Excess Contributions .....	518-474-7621
Fax .....	518-486-9877
Hearings .....	518-486-7015
Email .....	hearings@osc.state.ny.us
Fax .....	518-402-4137
Independent Contractors or Elected and Appointed Officials .....	518-402-3815
Email .....	PensionIntegrity@osc.state.ny.us
Loan Overpayments .....	518-474-7621
Loans .....	518-474-4608
Fax .....	518-486-9877
Matrimonial .....	518-474-7736
Email .....	dro@osc.state.ny.us
Fax .....	518-473-0718
Membership Applications .....	518-474-3524
Past Service Costs:	
Registration numbers ending in 00–24 .....	518-408-0241
Registration numbers ending in 25–49 .....	518-402-6561
Registration numbers ending in 50–74 .....	518-402-7798
Registration numbers ending in 75–99 .....	518-402-1166
Past Service Payments Accounts .....	518-408-4140
Retirements in Process .....	518-474-4446
Tax .....	518-474-9950
Tier Reinstatements .....	518-486-9930
Transfers of Membership .....	518-474-2602
Fax .....	518-408-3189
Withdrawals .....	518-474-3502
Fax .....	518-408-3189
Workers' Compensation (reporting) .....	518-474-7730

**Retiree Information**

Direct Deposit .....	518-473-1041
Post-Retirement Employment .....	518-474-4449
Email .....	PostRetirementReporting@osc.state.ny.us
Post-Retirement Workers' Compensation .....	518-408-4143
Recalculations .....	518-486-5810
Restorations .....	518-474-4449
Tax .....	518-474-9950